

## TEAM LEADER HANDOVER REPORT

*Please complete (dot points only) and email to [drm@sa.uca.org.au](mailto:drm@sa.uca.org.au) as soon as possible after the conclusion of the shift.*

|                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Centre name:                                                                                                                                             |                                                                                                                                                                                                                                                                                                                     |
| Is this Relief or Recovery Centre?                                                                                                                       |                                                                                                                                                                                                                                                                                                                     |
| Date:                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                     |
| Shift start & finish times:                                                                                                                              |                                                                                                                                                                                                                                                                                                                     |
| Team leader name:                                                                                                                                        |                                                                                                                                                                                                                                                                                                                     |
| Team members' names:                                                                                                                                     |                                                                                                                                                                                                                                                                                                                     |
| How well did the DRM team work together? (Choose one)                                                                                                    | <input type="checkbox"/> Very well<br><input type="checkbox"/> Well<br><input type="checkbox"/> OK<br><input type="checkbox"/> There were problems (please send a separate email about this if necessary or speak with the DRM Duty Officer)                                                                        |
| Were there any incidents affecting the safety of chaplains?                                                                                              | <input type="checkbox"/> No<br><input type="checkbox"/> Yes (please complete & submit an Incident Report Form ASAP)                                                                                                                                                                                                 |
| How did the team spend most of its time during this shift? (eg.at the door, handing out tickets, sitting with people in waiting hub, in Quiet Space etc) | <input type="checkbox"/> At the door welcoming guests<br><input type="checkbox"/> Handing out number cards to guests<br><input type="checkbox"/> Sitting with people in waiting hub<br><input type="checkbox"/> Spending time with guests in Quiet Space<br><input type="checkbox"/> Other – please list below..... |
| How many guests did chaplains interact with during this shift?                                                                                           |                                                                                                                                                                                                                                                                                                                     |
| How many referrals to other agencies did chaplains make during this shift?                                                                               |                                                                                                                                                                                                                                                                                                                     |
| What were the main issues raised by visitors to the Centre?                                                                                              |                                                                                                                                                                                                                                                                                                                     |
| Were there any particular challenges this shift?                                                                                                         |                                                                                                                                                                                                                                                                                                                     |
| Are there any further resources which would assist the DRM team to help people in future shifts?                                                         |                                                                                                                                                                                                                                                                                                                     |
| Do you have any particular information to hand over to the next shift which it will be important for them to know?                                       |                                                                                                                                                                                                                                                                                                                     |